

SIEMENS

OpenScape

**OpenScape Office LX/MX
Advanced course for Service**

OOFXADVSCS

EN4225EN00EN

TRAINKIT_A._Manin_24-07-12

TRAINKIT_A._Manin_24-07-12

EN4225EN00EN

Export Control Marks: N/EAR99

This course is subject to the European Export Control Restrictions.

© Siemens Enterprise Communications GmbH & Co. KG 2012. All rights reserved.

Siemens Enterprise Communications GmbH & Co. KG is a trademark licensee of Siemens AG

The reproduction, transmission or use of this document or its contents is not permitted without express written authority.

Offenders will be liable for damages. All rights, including rights created by patent grant or registration of utility model or design, are reserved.

Technical modifications possible.

Technical specifications and features are binding only insofar as they are specifically and expressly agreed upon in a written contract.

Sub-section

OpenScape

OpenScape Office LX/MX
Advanced course for Service

OOFXADVSCS

EN4225EN00EN

System	1
Unified Communication	2
OSO Clients, myPortal	3
AutoAttendant	4
Integration of Active Directory, Calendar, Contacts	5
OSO Directory Service	6
Serviceability	7
Maintenance	8
Add on	9
	10

1 Course program

1.1 Schedule

Day	Starts	Ends	Topics	Type
1	10:00	16:30	<ul style="list-style-type: none"> • General information • System <ul style="list-style-type: none"> – Basic configuration – System features – Subscriber features 	Theory and Practice
2	8:30	16:30	<ul style="list-style-type: none"> • System <ul style="list-style-type: none"> – System features – Subscriber features • Unified Communication <ul style="list-style-type: none"> – Application Suite Server <ul style="list-style-type: none"> • System features – Clients <ul style="list-style-type: none"> • myPortal for Desktop • myPortal for Mobile 	Theory and Practice
3	8:30	16:30	<ul style="list-style-type: none"> • Unified Communication <ul style="list-style-type: none"> – Clients <ul style="list-style-type: none"> • myPortal for Mobile • myPortal for OpenStage • Fax printer – Clients <ul style="list-style-type: none"> • My Portal for Outlook • myAttendant 	Theory and Practice
4	8:30	15:00	<ul style="list-style-type: none"> – Clients <ul style="list-style-type: none"> • Auto Attendant • CCV • Unified Communication <ul style="list-style-type: none"> – Active Directory integration - Contact/Calendar • Serviceability • Maintenance <ul style="list-style-type: none"> – SNMP example • Questions & answers 	Theory and Practice

1.2 Prerequisites

The prerequisites of the course are mandatory for successful participation.

- OSO MX V1.0/V2.0/V3.0 basic knowledge e.g. gained through
> Course: EL1413 - EL1415 (required)
- Entry test
Course: OOMXV3PTS

Attention:

Because it is essential that participants have the necessary prerequisites when attending the course, the APT checks candidate qualifications in a written entry test. The project sponsor (ESR) reserves the right to claim the costs for course attendance from the Regions and Local Companies if the requirements are not satisfied.

We would like to point out that, in accordance with labor laws, this assessment is not used to judge individual participants. It can only be used to evaluate the region that dispatched the participants as a whole.

Warnhinweise

In elektrischen Anlagen stehen zwangsläufig bestimmte Teile der Geräte unter Spannung. Einige Teile können auch eine hohe Betriebstemperatur aufweisen.

Eine Nichtbeachtung dieser Situation und der Warnhinweise kann zu Körperverletzung und Sachschäden führen. Deshalb wird vorausgesetzt, dass nur geschultes und qualifiziertes Personal die Anlagen installiert und wartet. Beachten Sie bitte die nötigen Sicherheitsanforderungen und leisten Sie durch ein problembewusstes Verhalten Ihren Beitrag zur Verhütung von Unfällen jeder Art. Gefahren für Leib und Leben / Leben und Gesundheit bzw. Verletzungen, die aus sicherheitswidrigem Verhalten resultieren können, sind von einer Haftung durch die Academy for Professional Training ausgeschlossen.

Warnings

High Voltages are present in certain parts of this equipment. Some parts can also have high operating temperatures.

Non-observance of these conditions and the safety instructions can result in personal injury or in equipment damage.

Therefore only trained and qualified personnel may install and maintain the system.

Please ensure the necessary safety requirements are met and, by demonstrating a responsible attitude, play your part in avoiding accidents of any kind. Danger to life and limb, life and well being or injuries that could result from actions adverse to safety are excluded from any liability on the part of the Academy for Professional Training.

Atención

Algunos elementos de este equipo presentan tensiones altas. Incluso algunos componentes pueden presentar alta temperatura.

No observar estas condiciones y las instrucciones de seguridad puede causar daños personales, así como daños al equipo.

Por lo tanto el sistema debe ser instalado y mantenido por personal cualificado.

Tenga presente los requerimientos de seguridad y contribuya a la prevención de accidentes de toda índole, actuando consciente de los problemas que pudieran surgir. La Academy for Professional Training no se responsabiliza por daños y perjuicios resultantes de actuaciones contrarias a los aspectos de seguridad y que pongan en peligro la salud y la vida de las personas involucradas.

Attention

Des tensions élevées sont inévitablement présentes à des points spécifiques de cet équipement électrique. Certains éléments peuvent aussi avoir en service des température élevées.

La non-observation de ces conditions et des instructions de sécurité peut engendrer des dégâts personnelles ou un endommagement du matériel.

Pour ces raisons seulement le personnel formé et qualifié est permis d'installer et de maintenir le système.

Veuillez tenir compte des exigences de sécurité nécessaires et contribuer à la prévention des accidents de toutes sortes par un comportement conscient des risques. L'Academy for Professional Training décline toute responsabilité pour les dangers menaçant le corps et la vie / la vie et la santé et/ou les blessures pouvant résulter d'actes contraires à la sécurité.

Forword

The training materials that are handed out are meant for training purposes only. The accompanying document is not a replacement for the official system documentation, and is not meant for self-study. The official system documentation is the only licensed reference work for carrying out work in the field. This student file is your own property.

At the end of the course, your course conductor will give you some course evaluation sheets. We ask you to fill out these sheets and would be pleased to receive suggestions for course improvement regarding the carrying out of the courses and material used.

We wish you successful training.

Academy for Professional Training

Proprietary rights


Accompanying material left in the possession of course participants is intended for their individual use only. No course documentation or parts thereof may be duplicated, reprinted, translated or passed on to third parties. No part of the training documentation may be duplicated, electronically processed, disseminated or passed on to others either internally or externally in any form or for any purpose whatsoever - including for the purpose of designing course material - without the written consent of the Academy for Professional Training Germany. In this context, course documentation also includes any electronic knowledge products or learning systems made available to course participants on data media or on the intranet.

Software made available by the Academy for Professional Training Germany for training purposes must not be removed, nor may it be copied either wholly or in part or rendered usable in any other form for which consent has not been obtained.

Furthermore I assure that no software will be copied on to the training PCs, without the explicit consent of the trainer.

With my signature on the attendance list, I confirm that I will adhere to the above requests.

Information for certification courses

In some documents of the APT you will find sections which are marked with . These sections are relevant for your SOCA/SOCP certification.